KLiC Desktop Support

(KLiC Certificate in Desktop Support)

Desktop Support

Skills: Installing Windows 7 OS, Installing Ubuntu on a PC, Installing Windows server 2008 R2, Creating Virtual OS Environment, Creating Windows 7 Virtual Operating System, Managing Devices and Drivers in an OS, Configuring backups in Windows 7, Capturing Disk Image -Backup, Capturing Disk Image -Restore, Configuring Regional Language Settings

Tools: Operating system installation utilities, Virtual Operating systems, Hard disk analyzing tools, Remote desktop softwares, Disk partitioning tools, Windows users and file management, Regional language typing tools

Virtual Operating systems

Detailed Syllabus:

KLiC Desktop Support

Operating Systems

- Types of Operating Systems
- Installing Windows 7 OS
- Installing Ubuntu on a PC
- Installing Windows server 2008 R2
- Operating Systems

Creating Virtual Operating System Environment

- Creating Virtual OS Environment
- Creating Windows 7 Virtual Operating System
- Creating Ubuntu Virtual Operating System
- Configuring Virtual Operating System Environment
- Configuring Windows 7 Virtual Machine
- Using electa Screen Recorder and Format Factory
- Configuring Ubuntu Virtual Machine
- Creating ISO File from a Data CD or DVD
- Virtualization

Managing Users and Groups

- Users in Linux
- Users in Windows
- Creating Users and Groups in Linux
- Creating Users and groups in Windows
- Managing Users and Groups in OS

File System in OS

- File System in Linux
- File System in Windows
- Assigning File Permissions in Linux
- Combining Shared Folder and NTFS Permissions in Windows
- Files and Folders Permissions in Windows
- File System in OS

Disks and Devices Management

- Partitioning a Hard Disk
- Managing Devices and Drivers in an OS

Configuring backups and System images

- Configuring backups in Windows 7
- Capturing Disk Image -Backup
- Capturing Disk Image -Restore
- Configuring Backups in Windows 7
- Configuring Backups

Post Installation configurations and maintenance of an OS

- Configuring Regional Language Settings
- Configuring Remote Desktop Settings
- Enabling Regional language settings
- Installing Google Input Tool for Hindi Typing
- Enabling Remote Desktop Settings
- Configuring Disk Analyzing tool
- Configuring Performance Tuning Tool for a PC

Managing and Maintaining Windows 7 Desktop OS

- Migrating to Windows7
- Performance settings in Windows7
- Problem steps recorder
- Remote Assistance
- Securing Browser in Windows7
- Updating Windows7
- Upgrading To Windows7